BACKGROUND
The study was conducted at the Helsinki Academic Medical Center (HAMC). HAMC comprises the Helsinki University Faculty of Medicine, the Helsinki University Central Hospital (HUCH) and the Institute for Molecular Medicine Finland (FIMM).

Terkko Meilahti Campus Library organizes information and library services to the Helsinki Academic Medical Center.

OBJECTIVES
• To investigate the information practices of clinical researchers in biomedical domain.
• To study information practices in context.
• Inductive approach to discover patterns.
• To develop tools and services, which can be integrated into clinical researchers' workflow.

METHODS
• qualitative study
• semi-structured interviews
• Interviewees: 12 researchers from various medical fields, in different stages of career
• Interviews recorded, transcribed partially and analyzed with Dedoose.

RESULTS
• Mainly consistent with earlier studies
• Level of integration between clinical work and research varies depending on the role in the research group and stage of the career.
• Most information intensive phases in the beginning and at the end of the research process.
• One phase searches, learning by doing
• Peer and supervisor support
• Senior researchers more confident
• Monitoring and chaining information: not very systematically
• Following citations
• Formal and informal information sources, finding the right partners

Challenges and open questions:
• Time-effectiveness
  • "Detours" to access
  • Remote use for Helsinki University Central Hospital
  • Utilizing group working spaces & other tools
  • Database coverage: "gaps" in interdisciplinary research
  • Managing research data

CONCLUSIONS
• Tools and services: easy to use and access, fitting into clinical researcher's workflow
• Embedded user support and training: open, easy to participate
• Marketing: active, communicative, utilizing multiple channels
• Flexibility and agile response
• Supporting visibility of research

IMPLICATIONS IN TERKKO
Terkko Navigator
• comprehensive, personalizable, mobile optimized site for e-materials and services
Scholar Chart
• Medical publishing and scholars in Finland
Top Cited @ UH
• Most cited articles at the University of Helsinki
Terkko Information Specialist
• Embedded information specialists for clinics
Supporting visibility and OA
• Helsinki Academic Medical Center affiliated publications to Mendeley, CiteULike and Twitter
• Terkko PrePrints for parallel publishing
Research data training program for library staff

READINGS & LINKS
• RLUK Research Libraries UK 2012. Re-skilling for Research: An investigation into the role and skills of subject and liaison librarians required to effectively support the evolving information needs of researchers.

Terkko Navigator
terkko.helsinki.fi
• includes links to services mentioned in Implications in Terkko

Helsinki Academic Medical Center
www.med.helsinki.fi/english/research
www.hus.fi/en/researchers

One Health: Information in an Interdependent World, May 3-8 2013, Boston MA